TROUBLESHOOTING

Release of the IBAS for 2022 IB students (Queensland)

How do I get my IBAS?

- You need to complete and submit the online IBAS Consent form in order to receive your IBAS from QTAC.
- The IBAS is provided to students via email only.
- Before the end of Year 12, schools will be sent a letter with details and a link to an online form that IB students must complete to request their IBAS and to give QTAC their contact details for the IBAS release.
- After the end of year 12
  - Contact QTAC. Provide ID proof of your IB candidacy. A link to the IBAS Consent form will be emailed to you. Please submit the online form.

How can I change my consent to share IBAS with school status?

You will need to submit a new IBAS Consent form.

When will IBAS results be released?

QTAC will email IBAS results to students from 12pm (midday) on Wednesday, 4 January 2023. Please allow a couple of hours for your results to come through in case there are processing delays.

Why did I not get my IBAS?

- Have you submitted the QTAC IBAS Consent Form?
  - You need to complete and submit the online IBAS Consent form in order to receive your IBAS from QTAC.
- Have you applied to a Tertiary Admissions Centre (TAC)? Have you selected QTAC in your IBIS account to receive you IB results?
  - It is normal procedure for IB students to have to nominate QTAC (i.e. give permission) for QTAC to receive their results. This is done within the student’s IBIS account. If they do this, QTAC or the other TAC/institution nominated, can download the student’s IB results for their application.
  - The same requirement is in place for the IBAS. Students’ fine grained IB data is not sent to ACTAC/the TACs for IBAS calculation unless the student has selected at least one of the TACs to receive their IB results.
  - Therefore, not all IB students will have an IBAS calculated – only those who have given permission for their IB results to be shared with a TAC (via their IB account nomination) = a transcript request.
Here is the message that QTAC usually sends to IB applicant students when they have not selected QTAC for their results:

_We are able to obtain your results directly from the IBO if you nominate QTAC as a recipient of your results via the Results Release Service on the International Baccalaureate Information System (IBIS). If you choose to do this, QTAC will be notified by IBO so that we can retrieve your results._

- If I missed out on the release of the IBAS, and then change my permission in my IBIS account to share my results with the TAC, when will I get my IBAS?

  If students select the IBIS permissions after IBAS release, their IBAS will only be calculated in the next IBO amendment file received by QTAC/other TACs.

**Can I change my consent that I had on my form for giving my result to my school?**

You can only change your consent before IBAS results are released to schools. IBAS results were released to schools on 4 January 2023.

**BEFORE IBAS release:** You can change consent, but you need to resubmit your consent form so QTAC has a written record before IBAS release for any changes to go through.

**IBAS results release for schools:**

**When will IBAS results be released? Will we get all our IB student’s IBAS results?**

IBAS results will be released to schools on 4 January from 12 midday. Only those results of students who have given consent to share their results with their school will be sent to schools. This is done in the IBAS Consent form.

**Who are the IBAS results sent to in schools?**

IBAS results are sent to the school’s key IBAS contact as nominated by the school’s representative in the QTAC IBAS Contact form. For security reasons, we require schools to confirm the details of the school’s preferred IBAS contact via our online form. A link to the form can be sent to the school on request.
QTAC processing of IB and IBAS Amendments

QTAC receives amended IB diploma information from the IBO regularly. We endeavour to upload the new information to students’ QTAC Applications as quickly as possible.

**IB Score amendments** – When amendments to IB scores (grades) are received from the IBO, these are processed by QTAC and uploaded to students’ QTAC Application when they are received.

**IBAS amendments** – The calculation of the IBAS is a separate process to the receipt of the IB score amendments and works on a slightly different timeline. The IBAS recalculation is done centrally by all TACs when amended (fine-grained) subject data is received from the IBO. Whenever QTAC receives the IBAS amendments from ACTAC, these are uploaded to Students’ QTAC Applications as a priority, to ensure the information is available for those applicants participating in upcoming offer rounds.

**IBAS notifications**: All Queensland IB students, who have submitted an IBAS Consent form, will receive a notification of their IBAS when their IBAS has been released.

**IBAS Amendments**: If an IBAS is recalculated because amended IB data is received from the IBO, Queensland IB students will only receive a notification from QTAC if their IBAS has changed as a result of the recalculation.

If the IBAS recalculation from the amended IB subjects results did not generate a change to the original IBAS, QTAC does not notify the student automatically. Students can contact QTAC to follow up on the amendment of their IBAS if needed.

**CONTACT US**

Queensland Tertiary Admissions Centre (QTAC)

Call us on 1300 467 822 on submit the contact form on our website