

How to Give QTAC Your Detailed Income and Assets Statement from Centrelink

When does QTAC require a Detailed Income and Assets Statement from Centrelink as evidence of Financial Hardship?

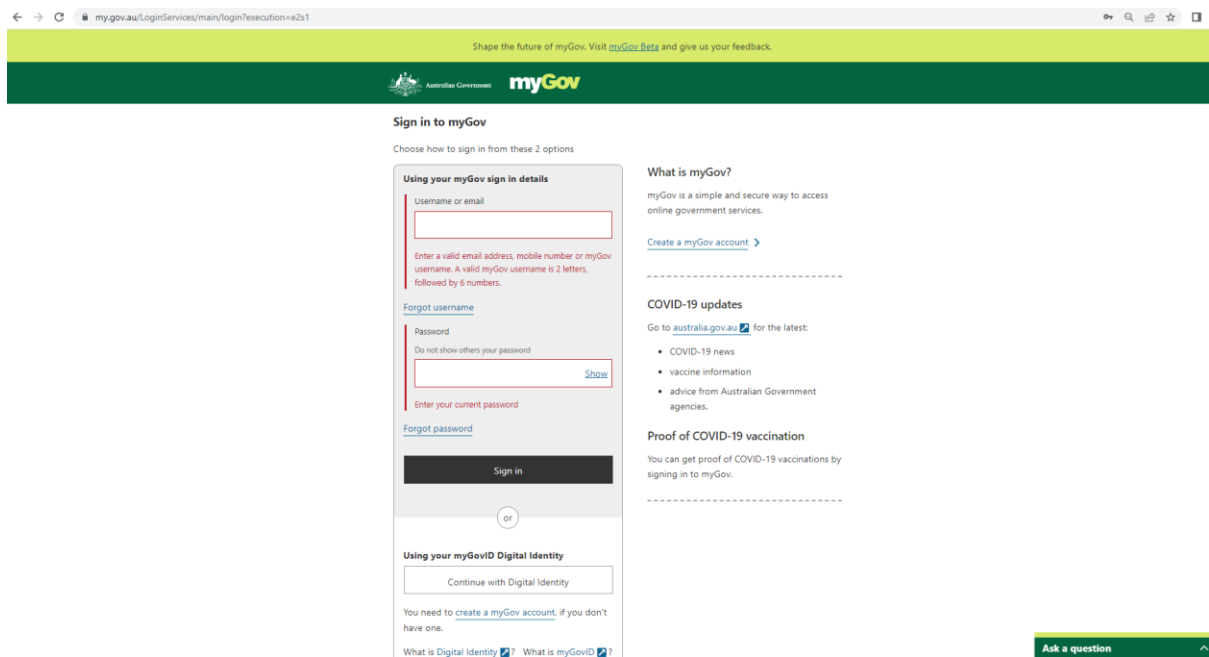
If your parent/guardian or partner is receiving an eligible Centrelink benefit at the maximum rate and you wish to make a claim in the EAS Financial Hardship category, then you will need to supply QTAC with the most recent Detailed Income and Assets Statement from Centrelink for the person receiving the benefit.

This document is required because QTAC cannot verify benefits directly with Centrelink for parent/guardians or partners. We can only verify benefits directly when the QTAC applicant is the person receiving the benefit.

Detailed instructions on how to download the required document can be found below.

How to download an Income Statement from Centrelink

1. Open a web browser and go to <https://my.gov.au/>



The screenshot shows the myGov login page. At the top, there is a navigation bar with the Australian Government logo and the myGov logo. Below this, the page is titled "Sign in to myGov" and offers two options for signing in: "Using your myGov sign in details" and "Using your myGovID Digital Identity". The "Using your myGov sign in details" option includes a form with fields for "Username or email" and "Password", along with a "Sign in" button. The "Using your myGovID Digital Identity" option includes a "Continue with Digital Identity" button. On the right side of the page, there is a "What is myGov?" section, a "COVID-19 updates" section, and a "Proof of COVID-19 vaccination" section. At the bottom right, there is a green button labeled "Ask a question".

2. Log into MyGov with your username and password and go to the Centrelink section.

Shape the future of myGov. Visit [myGov Beta](#) and give us your feedback.

myGov Home Services Inbox Account settings Sign out

Good morning [redacted] [redacted]




Alerts

- Government support for natural disasters**
If you're significantly affected by a natural disaster in a declared area, you may be eligible for support. [Apply for support >](#)
- Government support for Coronavirus.** If your circumstances are affected by Coronavirus (COVID-19), you may be eligible for support. [Apply for support >](#)
- Connect your myGovID Digital Identity to your myGov account.** [Connect Digital Identity >](#)
Your Digital Identity is a simple, safe, secure way to prove who you are online. [Remind me later](#)

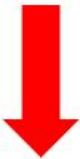
Quick links

- Proof of COVID-19 vaccination**
[Go to Medicare >](#)

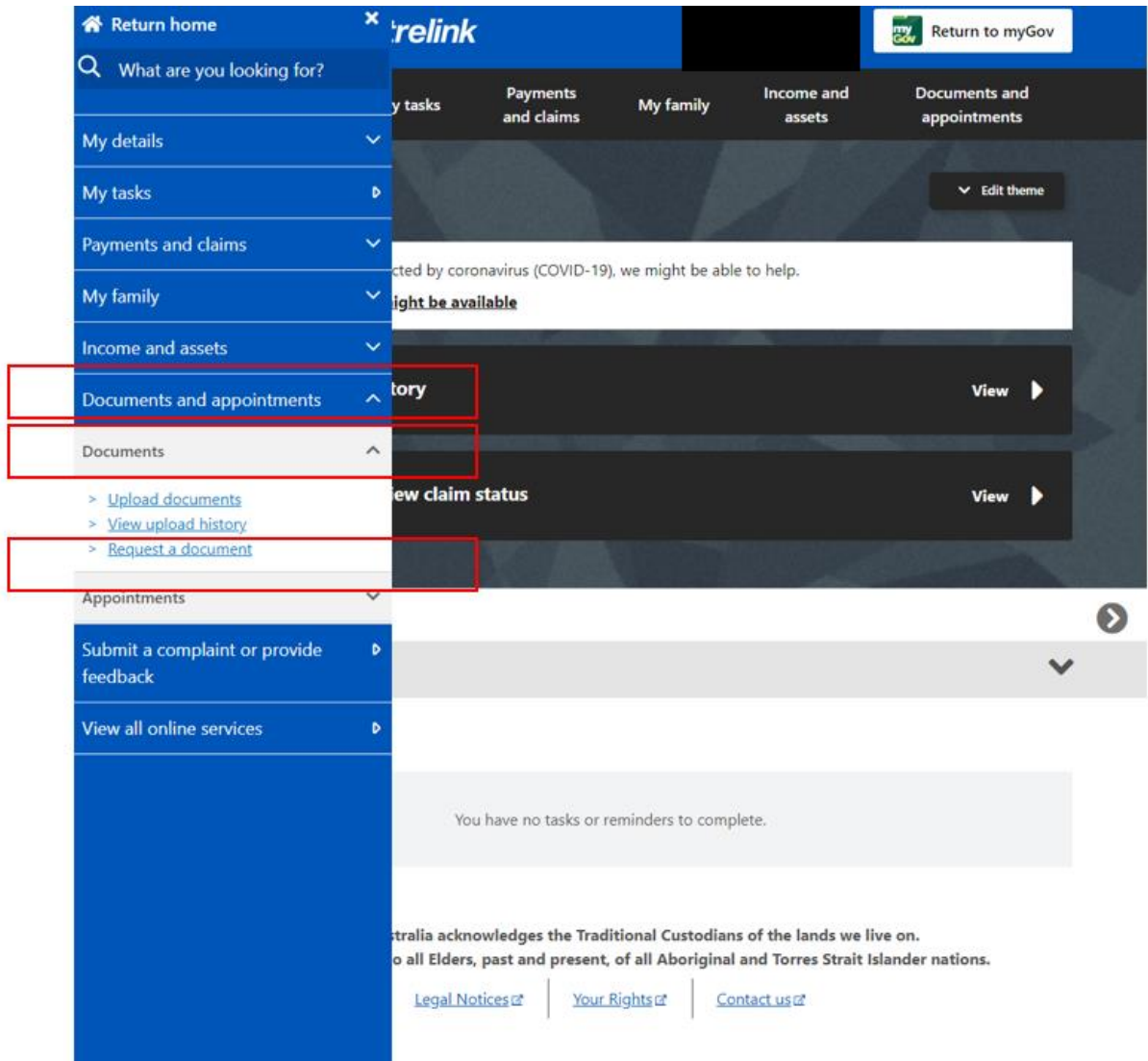
Your services

- 
Medicare
- 
Centrelink
- 
Australian Taxation Office

[Link another service >](#)



3. Select Documents and Appointments, followed by Documents, and request a document.



4. Request a Detailed Income and Assets Statement.

Home > Request a document

Request a document

What document do you need?

[Document type](#) Please select

[Back](#) [Submit](#)

5. Click on the delivered document name to view.

Request a document

Receipt

Document delivered

Receipt ID	000001
Full name:	John Citizen
CRN:	123456789A
Date/time:	27 July 2020 10:48 am AEST
Delivered:	income Statement (approximately 100KB)


Did you know;
 you can subscribe to receive your [letters online](#).

[Request another document](#) [Finish](#)


6. Make sure you have the Detailed Income and Assets Statement by checking against the example document below. If you supply the incorrect document or if any of the key details are not consistent with financial hardship, QTAC will not be able to make you eligible.

Reference: [REF NUMBER]

Name & DOB consistent with QTAC application



[NAME]
[ADDRESS]
[DATE]



centrelink

Document date close to date of QTAC application

This Income Statement shows information we hold about you on your Centrelink record. If you decide to show this information to anyone else for any reason, you can choose to show all the information or to block some information out.

Income Statement

Name of eligible benefit

DOB [DOB]
Customer Partnered N
Maximum Rate Disability Support Pension Y
Number of Children Assessed 0

Maximum rate Y

Previous regular entitlements and payments			
Payment Type	Amount	Date Paid	Date of Grant
	[AMOUNTS]		[DATE]
Disability Support Pension			
Energy Supplement			
Pension Supplement			
Rent Assistance			


Previous irregular payments
There are no previous irregular payments to report.

Correct payment amount

Continued on the back

Contact information

If you have any questions about this letter please ring:

 **132 717** OR **13 1202** for Multilingual Services

Monday — Friday 8.00 am — 5.00 pm
(Please quote reference number **402 436 3408**)

Your local Centrelink Office:
242 Gympie Road
Stratpine QLD 4500

Office Hours:
Monday to Friday 8.30am — 4.30pm

servicesaustralia.gov.au

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Future regular entitlements and payments

Payment Type	Amount	Date to be paid	Date of Grant
Disability Support Pension	[AMOUNTS & DATE]		[DATE]
Energy Supplement			
Pension Supplement			
Rent Assistance			

Future irregular payments

There are no future irregular payments to report.

Details of your Income (Not including Centrelink payments)

There are no income details to report.

Details of your Assets

Asset details consistent with financial hardship

Asset Type	Value	Date of Effect
Household and Personal Effects	[AMOUNT]	[DATE]

If any of the above details are incorrect, please contact us as soon as possible.

Your reference number is [REF NUMBER]

7. Save a PDF copy to your computer and select finish.
8. Upload the file to your QTAC EAS Financial Hardship application via applicant online services: <https://www.qtac.edu.au/application-services/> . You can also email to documents@qtac.edu.au

The image consists of two screenshots of the QTAC website. The top screenshot shows the main navigation bar with the 'Apply or Log In' button highlighted by a red box and a red arrow pointing to it. Below the navigation bar is a banner with the text 'Connecting people to opportunities in a world of unimagined possibilities.' and a navigation menu with options like 'ATAR Registration', 'QTAC Application', 'Key Dates', 'Course Search', and 'Career Finder'. Below the banner are two main content areas: 'COVID-19 Vaccination Requirements 2022' and 'Educational Access Scheme'. The bottom screenshot shows the 'Application Services' page. The 'Check and change your application' section has the 'Log In' button highlighted with a red box and a red arrow pointing to it. To the right of this section is a list of frequently asked questions, each with a plus sign to its right.

9. Check your QTAC application and associated email address regularly in case the EAS assessors contact you for more information.